UNIVERGE SV9100 Hospitality

The Smart Enterprise

Contents

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SV9100 Hospitality Solutions

SV9100 Hotel Solutions

System parts required to support each hotel solution.

Hotel Solution	Licenses	Hardware ❶	Voicemail		Call Accounting				
			InMail	UM8000	InReports	MyCalls	InHotel	FCS Unicorn	Tiger iCharge
Without PMS	Hotel	None	✓	✓	✓	✓			
With PMS - FIAS V2.11	Hotel PMS InFIAS	External PC	✓	✓	❷	❷			
With PMS - not FIAS	Hotel PMS FCS/Tiger	External PC	✓	✓	❷	❷		✓	✓
With NEC PMS - InHotel	Hotel PMS InHotel + Rooms	None	✓	✓	❷	❷	✓		

❶ - This shows only the additional hardware required to support the Hotel solution, SV9100 system hardware required as normal

❷ - Available, but would typically use the PMS application to provide this feature

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SV9100 Hospitality Solutions

SV9100 Hotel Solutions

Terminals available

Hotel Solution	Terminals				
	DT400/DT800	Analogue / Cetis	Standard SIP / Cetis	DSS console	IPDECT
Any Hotel solution	✓	✓	✓	✓	✓

Voicemail solutions available

Voicemail Solution	Licenses	Hardware
InMail	InMail User licenses Hospitality Package	SD-A2 (40 hours) or SD-B2 (230 hours) - CP20 SD-A1 (12 hours) or SD-B1 (115 hours) – CP10
UM8000	Voicemail SW ports 2~16 Hospitality Package Other optional licenses available	GCD-VM00 card + cable AKS UM-2G 100 hour storage or AKS UM-8G 500 hours storage
FCS Phoenix	Refer to Account Manager	Refer to Account Manager
Tiger InnLine	Refer to Account Manager	Refer to Account Manager

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SV9100 Hotel Licenses

Licenses required for each hotel solution.

Hotel Solution	Licenses	Part code	Prophix
Without PMS	Hotel	BE114071	System Interfaces & Options - System Options - External Application Interfaces
With PMS - FIAS V2.11	Hotel PMS InFIAS	BE114071 BE114072 EU000338	System Interfaces & Options - System Options - External Application Interfaces System Interfaces & Options - System Options - External Application Interfaces System Interfaces & Options - System Options – OnBoard Applications
With PMS - not FIAS	Hotel PMS FCS Tiger	BE114071 BE114072 various various	System Interfaces & Options - System Options - External Application Interfaces System Interfaces & Options - System Options - External Application Interfaces Refer Account Manager Hospitality Applications
With NEC PMS - InHotel	InHotel InHotel Rooms Hotel PMS	EU000327 EU000330 / EU000331 BE114071 BE114072	System Interfaces & Options - System Options – OnBoard Applications System Interfaces & Options - System Options – OnBoard Applications Automatically configured by Prophix Automatically configured by Prophix

SV9100 Hotel Features

SV9100 System Hotel features are enabled when the Hotel license BE114071 is added.

Hotel room telephone setup – up to 896 room telephones
Wake up call
Check in/out
Toll Restriction change at check in/out
Room to Room calling restriction
Room Status
Mini bar support
Room Monitor (Baby listening)
Hotel Single digit dialing
Hotel room telephone status for DSS console

InHotel 1.9 Release

Flexible invoice format
HTTPS support
InOTA support
Add date range to reports
Mandatory Guest details
Guest search
Additional identity
Configurable user interface clours
Integration to MyCalls & BCT console
Multiple folios per guest

SV9100 Hotel Features

SV9100 Hotel Features

InHotel releases continued

InHotel 1.8 Release

      Reports

      Crib allocation

      E-mail integration

      Flexible cancellation fees

      Staff tasks

InHotel 1.7 Release

      Increase the quantity of taxes to 5

      Enable selection of 'Letter' size for page format

InHotel 1.6 Release

      SL2100 Rooms increased to 64

      Scheduled backup to SD card

InHotel 1.5 Release

      Folio adjustments

      Undo Check n

      Mini-bar field in Post Charge dialogue

      Calendar view improvements

      Database editing improvements

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SV9100 Voicemail Options

SV9100 Voicemail Options

Overview of SV9100 voicemail options for hotels

	InMail	UM8000
Maximum users/mailboxes	896	1000
Ports	16	2/4/8/12/16
Storage	40 or 230 Hours (CP20) 12 or 115 hours (CP10)	100 or 500 hours
Hardware	SD-A2 or SD-B2 (CP20) SD-A1 or SD-B1 (CP10) (daughter card on the CPU card)	GCD-VM00 (requires 1 slot) and CF card
Reset mailbox language and erase all messages on check in	Yes	No (New mailbox created)
New mailbox created when check in via InFIAS	No	Yes MW set, Quick setup enabled & multi-language option available
Mailbox deleted on check out	No	Yes Any messages are saved into a temporary mailbox

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SV9100 InHotel

SV9100 InHotel is a built-in application that requires no external PC to run as it's loaded onto the CPU card within the system.

- Users access InHotel via a web browser (Chrome, Firefox, Internet Explorer 11, Edge)
- Up to 120 rooms.
- Complete room booking, billing and hotel administration
- Variable room rates, tax, call costs, mini bar, spa, restaurant etc
- Guest information
- Room Management
- Folio Management
- Invoice generation
- Message service
- Multiple user access via web browser
- Custom products & services can be included
- Telephony integration
  - Check in/out
  - Guest Name display
  - Telephone billing
  - Multiple room telephones
  - Hotelier control
  - Centralised wake up call management
- Extensive reporting
- Integration with MyCalls Console

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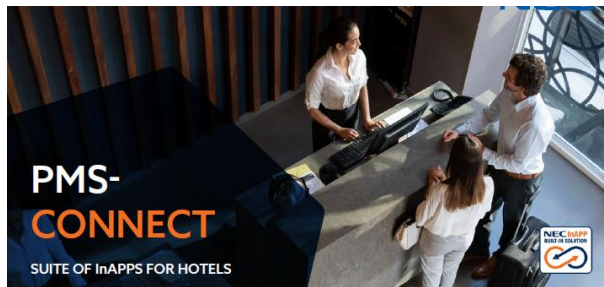
SV9100 PMS-Connect (InFIAS)

SV9100 PMS-Connect

SV9100 PMS-Connect (InFIAS) is a built-in application that requires no external PC to run as it's loaded onto the CPU card within the system.

NEC's PMS Connect is a suite of InApps which help create a seamless experience for your hotel's guests and staff. Connecting your communications with some of the most widely used Property Management Solutions, including Opera, Protel, Brilliant, OnQ (from Hilton WorldWide) and Hotsoft, you get complete integration without the need for costly middleware!

- Save on costly Hotel middleware
- Seamless integration with your PMS
- Easier guest billing
- Call charge calculation
- Caller ID
- Do Not Disturb
- Guest billing
- Multi-site option
- Room status messages
- Toll restriction
- Voicemail integration
- Wake up calls

Code	Description	Quantity
BE114071	Hotel licence	1
BE114072	PMS licence	1
BE118323	InFIAS licence InOnQ requires additional plugin	1

PMS-CONNECT
SUITE OF InAPPS FOR HOTELS

protel   OperaPMS   OnQ

HotSoft 8   BRILLIANT

Cetis Terminals

There is a huge range of hotel terminal options available from Cetis.

D Series

I Series

9600 Series

M Series

Opal Series

3300 Series

E Series

Diamond Series

3100 series

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NEC brings together and integrates technology and expertise to create

the ICT-enabled society of tomorrow.

We collaborate closely with partners and customers around the world,

orchestrating each project to ensure all its parts are fine-tuned to local needs.

Every day, our innovative solutions for society contribute to

greater safety, security, efficiency and equality,

and enable people to live brighter lives.