

Orchestrating a brighter world

NEC

UNIVERGE SV9100 InApps



The Smart Enterprise

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InApps

InApps are a range of business applications that are loaded onto the CPU card within the telephone system, there is no need for a separate PC/Server to run the application.

Users access the application via a Web Browser.

InApps are downloaded from the Software Database within BusinessNet - businessnet.nec-enterprise.com/Software-Downloads/Pages/Home.aspx

InApps are loaded onto the CPU card via the App Manager, this is itself a web based application that's pre-loaded onto the CPU card.

InApps are licensed via the LMS as for all other licensed system features.



InApps

InApps available:

InGuard – Toll Fraud Guard

InReports – Call Management and Reporting

InHotel – Hotel front of house and reservations

InDECT – Installation tool for IPDECT

InScheduler – Meeting scheduler for dial-in audio and web video conferences

InSnapshot – Display images at the colour display terminals

PMS InConnect (InFIAS) – Integrate to 3rd party hotel PMS

InUC is also available – this is pre-loaded onto the CPU card and only requires licenses to make available

InUC offers video conferencing, document sharing, IM, Presence, Deskphone call control and Browser Phone

PMSConnect (InFIAS) – Connect to Hotel Front of House systems



InGuard

NEC's InGuard application helps defend a business against toll fraud attacks and provides peace of mind for the user. All call activity is monitored 24/7 and any suspicious call activity is detected instantly. This results in one of two automatic alerts: an 'alert only' email sent to designated recipients, or in more severe cases an 'alert and block' which prevents any further call activity instantly.

- Effective 24/7 defence from Toll Fraud
- Configurable to your specific business call activity
- Healthcheck feature to assess any weaknesses during installation

Brochure

[brochure InGuard](#)

infosheet

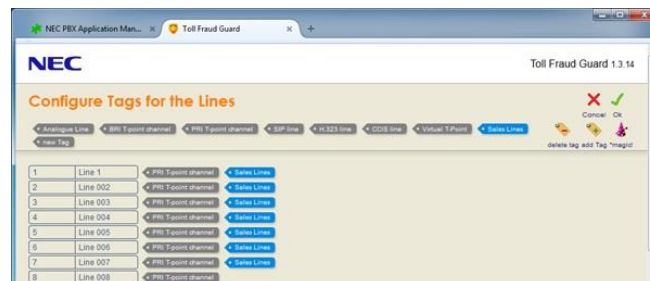
[infosheet-NEC-InGuard](#)

InGuard release V1.7

- If you have InGuard and InReports installed the emails generated by InGuard provide a link to the call records that triggered the alert

InGuard release v1.8

- 8 DDI digits supported
- HTTPS secure connection supported (max. 10 simultaneous connections)





InReports

Call performance is critical to your teams' productivity as well as levels of customer service. Quick, easy and cost-effective, NEC's new InReports provides 24/7 'visibility' of your entire companies communications via a browser. It then produces pre-defined, graphically enhanced reports which are presented clearly in a number of different ways: Lists, Charts and Wallboards.

- Easy evaluation of your teams communication performance
- Real-time business critical stats e.g average answer time, unanswered calls
- Wallboard display stats for team motivation
- Pro-actively deter unauthorised calls

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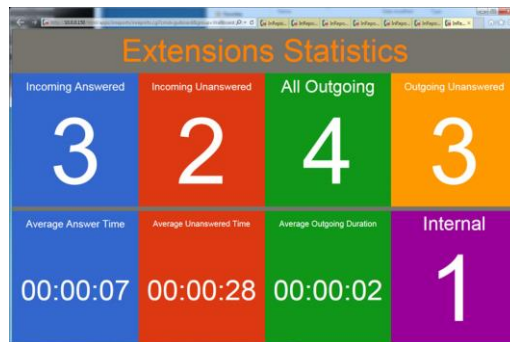
[infosheet-NEC-InReports](#)

InReports release V1.8

- No longer needs internet connection to create reports
- Choose call record retention period (1-12 months)
- Filter reports by Caller ID or Caller Name
- Auto SMDR setup

InReports release v1.9

- 8 DDI digits supported
- HTTPS secure connection supported (max. 10 simultaneous connections)





InHotel

NEC's InHotel combines a complete and comprehensive Property Management System together with tightly integrated telephone system functionality. Ideal for hotels of up to 120 rooms, this easy to use platform is designed to increase your staffs' productivity, enhance guest experience and significantly lower your running costs.

- Complete room booking, billing & hotel administration
- Easy to use interface
- Integrates with PBX communication functionality

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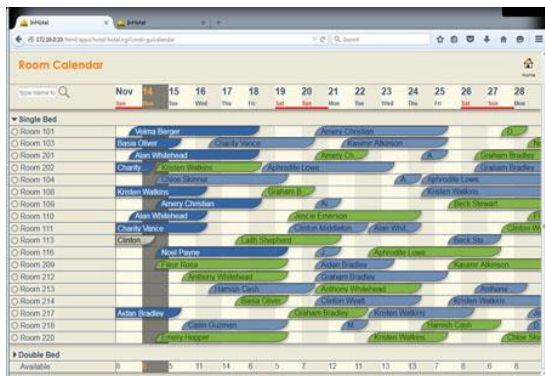
[infosheet-NEC-InHotel](#)

InHotel release V1.8

- Extensive Hotel reporting
- Task management

InHotel release V1.9

- InOTA support
- HTTPS secure connection supported (max. 10 simultaneous connections)
- Connection to MyCalls & BCT console
- Many other enhancements





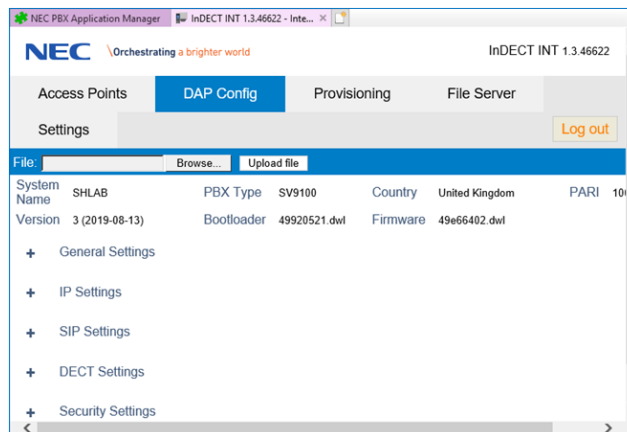
InDECT

InDECT is a toolset that is fully integrated into the UNIVERGE SV9100 and SL2100 communication servers to allow easy installation, deployment and maintenance of an IP DECT system.

- No additional IT Server required
- Minimises installation time of an IP DECT system (DAPs & Handsets)
- Easy to use interface
- Integrates with PBX communication functionality

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[Infosheet InDECT 1.3.pdf](#)





InUC

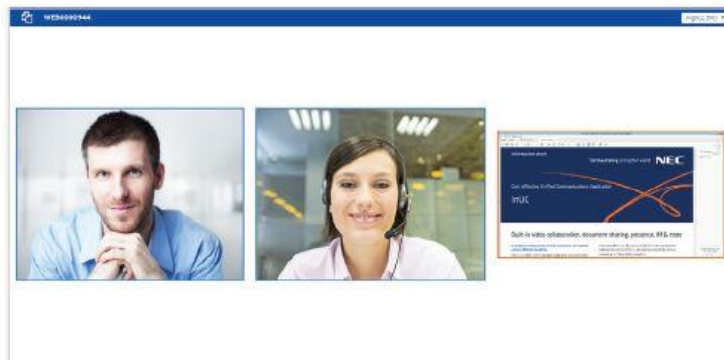
In today's working environment, employees are spread across different locations. InUC is a unified communications application providing Video conferencing, collaboration, document sharing, presence and instant messaging for any business of up to 128 users. Utilising WebRTC (Real-Time Communications) - InUC provides highly cost-effective video and collaboration working seamlessly within your IT environment.

- Cost-effective UC application
- Video & audio-conferencing, document sharing, IM & Presence
- Deskphone Control
- Browser Phone

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[infosheet-NEC-InUC](#)

There is a separate Release Overview for each SV9100 Main Software release that details the new InUC features available with each release





InScheduler

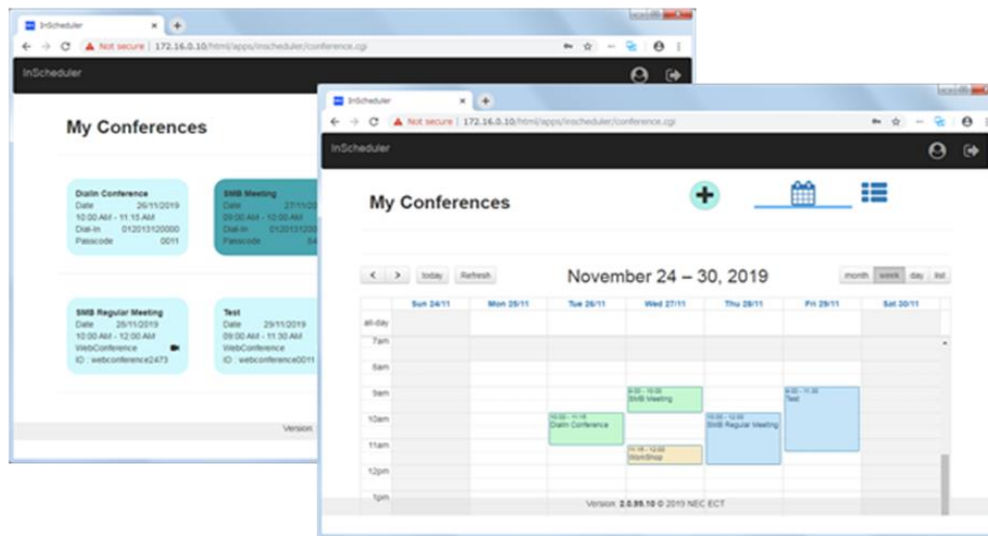
InScheduler brings the built-in audio and web video conferencing features within the SV9100 to a simple to use scheduling application that enables the user to view scheduled meetings, book new meetings and easily invite participants by e-mail.

- Audio conferencing supports up to a total of 96 participants with a limit of 32 per conference room
- 20 Dial-in Audio Conference rooms available
- Web Video conference supports up to 32 participants with a limit of 8 per conference room
- Easy to use application that requires little or no user training

infosheet

[infosheet-NEC-InScheduler](#)

Manuals available on the same link!





InSnapshot

Ideal solution for security users, IP video door entry or even displaying images from a web address!

- Display still images at the colour displays of IP terminals - DT820, DT830, DT920 & DT930
- Image can be auto refreshed by InSnapshot
- Simply press a Function key at the terminal
- Multiple keys & up to 99 image sources

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[infosheet-NEC-InSnapshot](#)

Manuals available on the same link!





PMS-InConnect (InFIAS)

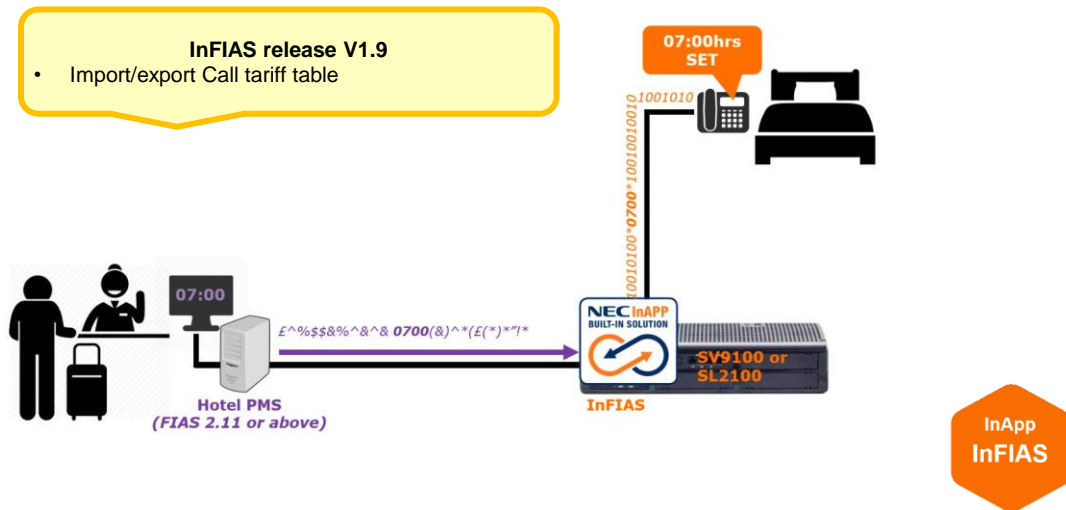
NEC's PMS-InConnect is a suite of InApps which help create a seamless experience for your hotel's guests and staff. Connecting your communications with some of the most widely used Property Management Solutions, including Opera, Protel, Brilliant, OnQ (from Hilton WorldWide) and Hotsoft, you get complete integration without the need for costly middleware!

Using InFIAS as the building block – PMS-InConnect allows FIAS, OnQ & Hotsoft8 connection – a range of 'always-on', built-in InApps which run on NEC's SV9100 and SL2100 communication platforms 24/7. Ideal for a wide range of hotels, PMS-InConnect accommodates for hotels from 5 to 500 rooms.

PMS-InConnect is also known as InFIAS!

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[infosheet-NEC-PMS-InConnect](#)





\Orchestrating a brighter world

NEC brings together and integrates technology and expertise to create the ICT-enabled society of tomorrow.

We collaborate closely with partners and customers around the world, orchestrating each project to ensure all its parts are fine-tuned to local needs.

Every day, our innovative solutions for society contribute to greater safety, security, efficiency and equality, and enable people to live brighter lives.